WebEOC Training





Topics

Module 1 – WebEOC Overview

Module 2 – Getting Started

- -Accessing WebEOC
- -Adding to Favorites/Bookmark
- –Opening Favorites
- -Setting a Home Page
- -WebEOC Login
- -Pop-up Blocker
- -Setting Your Password
- -Typical Control Panel

Topics Continued

Module 3 – Status Boards

- Position Log
- Mission/Task
- Significant Events
- Shelters

Module 4 – Forms

Module 5 – Links

Module 6 – MapTac

Module 7 – NWS Weather Alerts

Module 8 – Administrative Items

Module 1

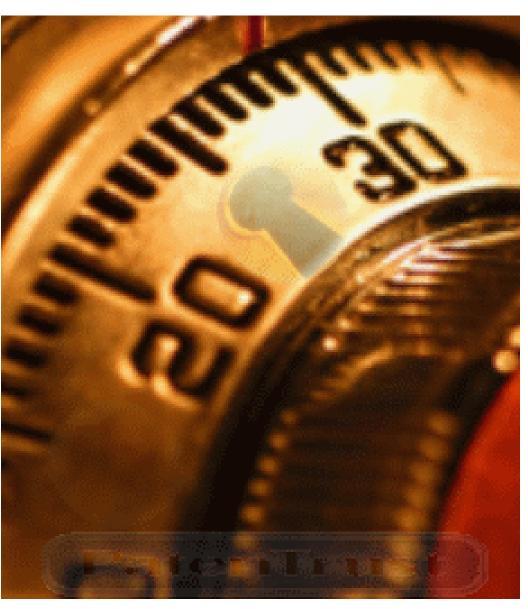
WebEOC Overview

What is WebEOC?

- WebEOC is a web-based incident management system.
- WebEOC is a data base that contains incident records and only records for that incident are visible.
- One of great features of WebEOC is that if you have an internet connection, you can access WebEOC whether you are in the office, at home or on the road.

- Used in the State Emergency Operations Center (SEOC) to coordinate the use of state's assets after your local mutual aid has been exhausted.
- Provides a link from the SEOC to local and tribal during real-time events and exercises.
- Allows users to have access to real-time information simultaneously without having to purchase the product.
- So if you want to monitor an event that is taking place in the state you can view it through WebEOC
- Unlimited users
- User friendly, easy to learn
- We have been able to customized it to meet our State's needs
- Complies with ICS/NIMS/ESF structures

Security



- Admin Profiles Manager controls privileges.
- Automatic account lockout after failed three attempts.
- Audit Log has been added to the Admin Manager.
- Each record is automatically time-stamped
 & IDs the user.
- Strong Passwords
- We have chosen that you use one number one capital letter for a total of 6 charters

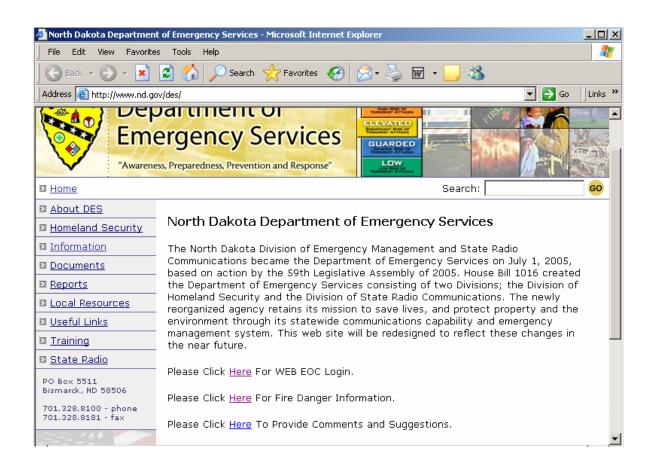
Module 2

Getting Started

Accessing WebEOC

The WebEOC link is located on the Department of Emergency Services Website

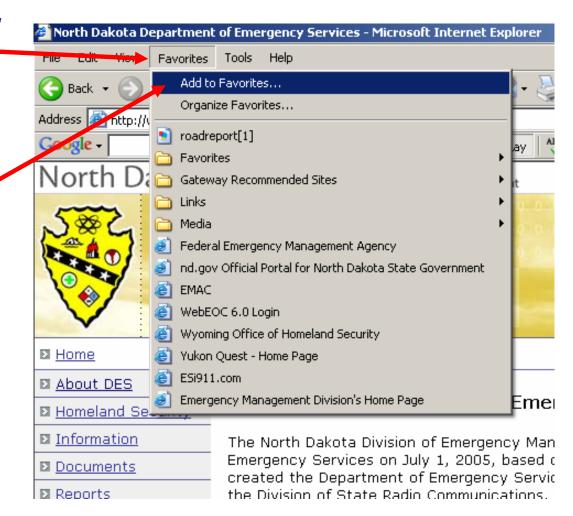
http://www.nd.gov/des/



Adding to Favorites

Click "Favorites/Bookmark" and a drop down menu will appear.

Click "Add to Favorites"



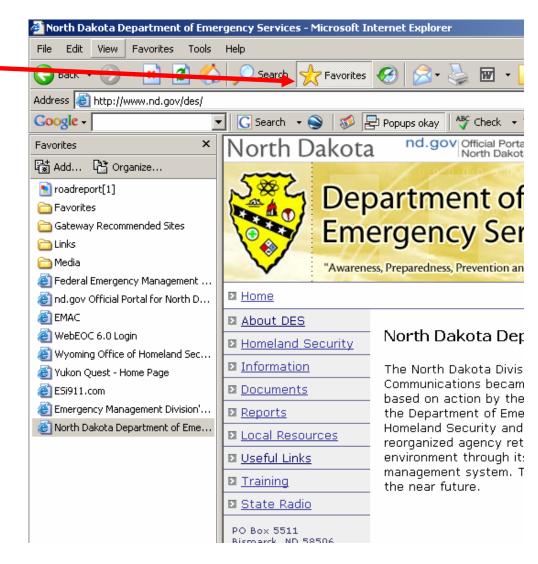
Adding to Favorites (cont)

Click "OK" and this website is added to your favorites



Opening Favorites

Click "Favorites" to ___ display your favorites



If you want to use our website as your Home Page

North Dakota Department of Emergency Services - Microsoft Internet Explorer Favorites Tools Help Mail and News Favorites Pop-up Blocker Manage Add-ons... Address 🎒 http://www.nd.gov. Click "Tools" Synchronize... Google -Popups okay Windows Update tal for North Dakota Windows Messenger ota State Government Reset Web Settings... **Emergency Services** Click "Internet Options" "Awareness, Preparedness, Prevention and Response" Home ☑ About DES North Dakota Department of Emer ■ Homeland Security ■ Information The North Dakota Division of Emergency Man-Emorganey Carvicas on July 1, 2005, hacad a

Setting your Home Page (cont)

INNTTO Jakora Jenatrment of Emergency Services - Microsoft Internet 5 ? × Internet Options General | Security | Privacy | Content | Connections | Programs | Advanced Home page You can change which page to use for your home page. s okay Address: http://www.nd.gov/des/ nent Use Current Use Default Use Blank Temporary Internet files Pages you view on the Internet are stored in a special folder for guick viewing later. Delete Files... Delete Cookies. Settings... History The History folder contains links to pages you've visited, for quick access to recently viewed pages. bf En Clear History Days to keep pages in history: ncy N Colors... Fonts... Languages... Accessibility... base þy Sei bation 0K Cancel Apply: ht thr Ined t Useful Links Training Click "Apply"

Click "Use Current"

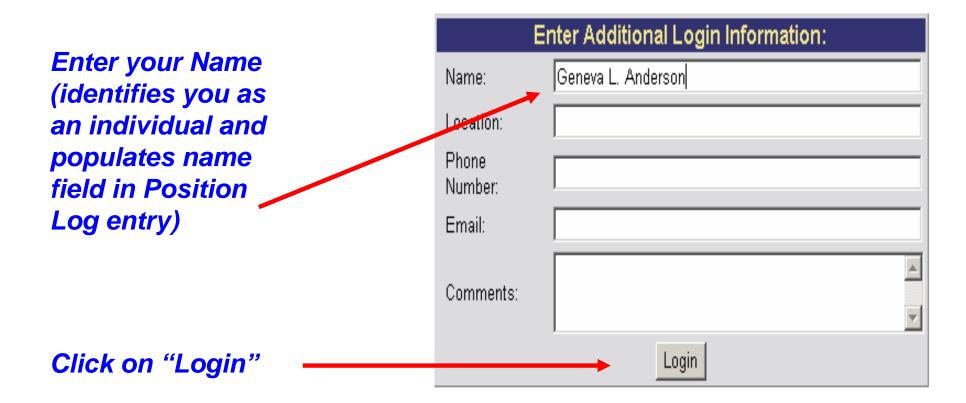
WebEOC Login



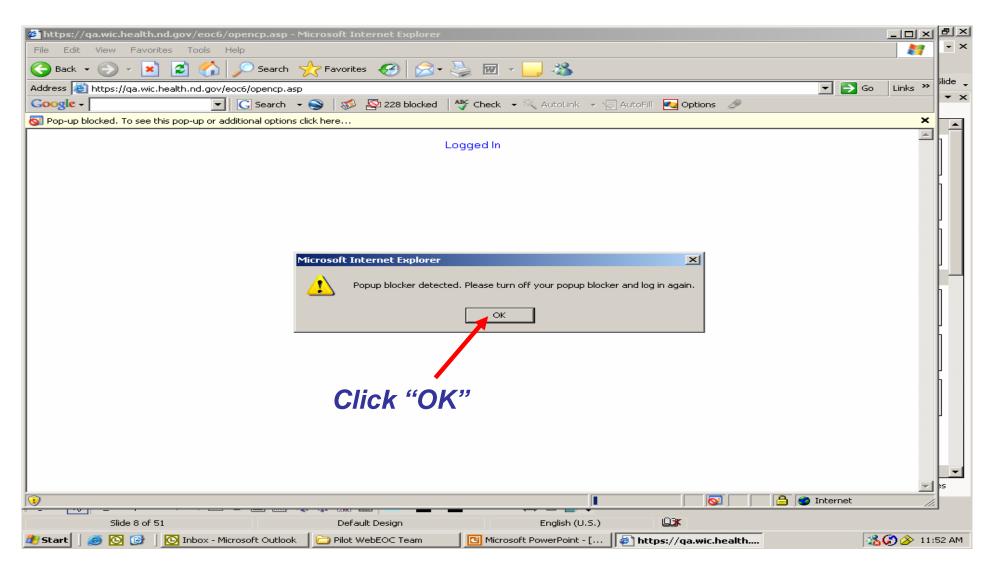
Click "Here"

WebEOC Login Screen

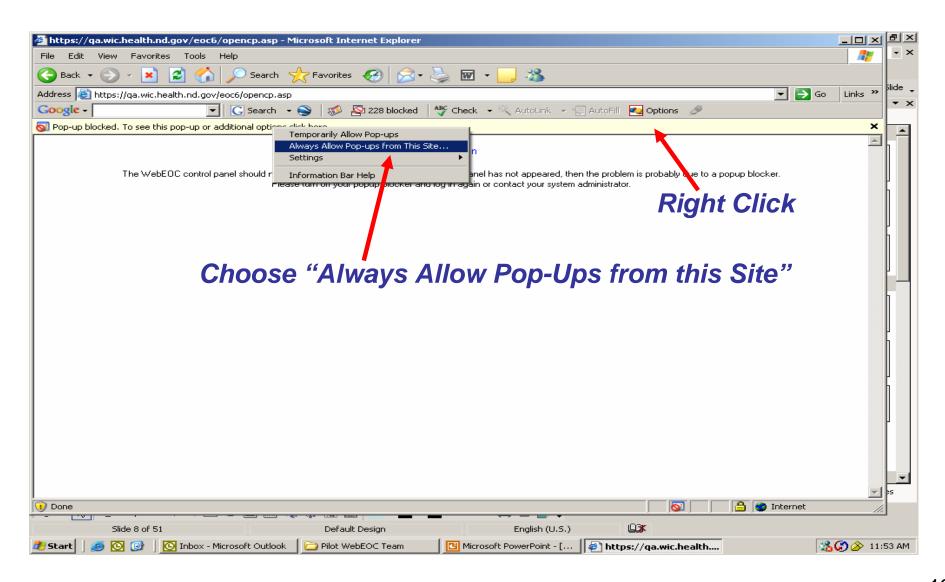




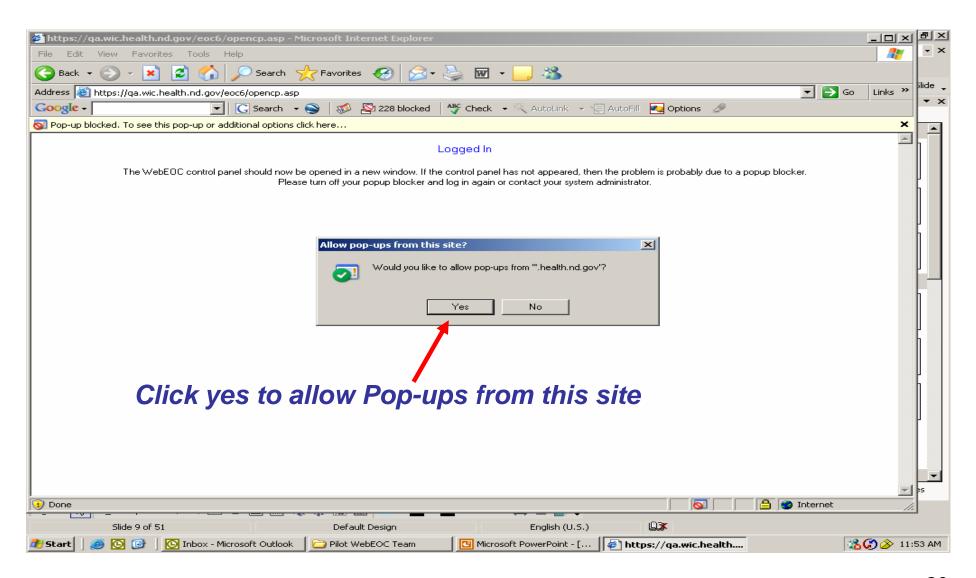
Pop-Up Blocker



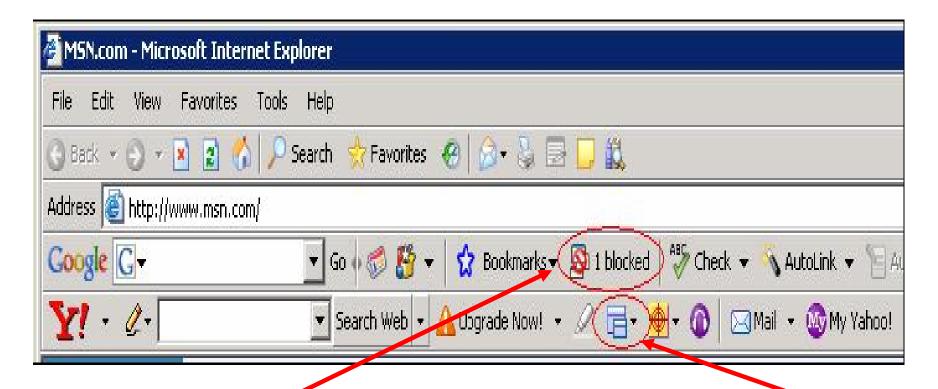
Turning Off Pop-Up Blocker



Turning Off Pop-Up Blocker (cont)



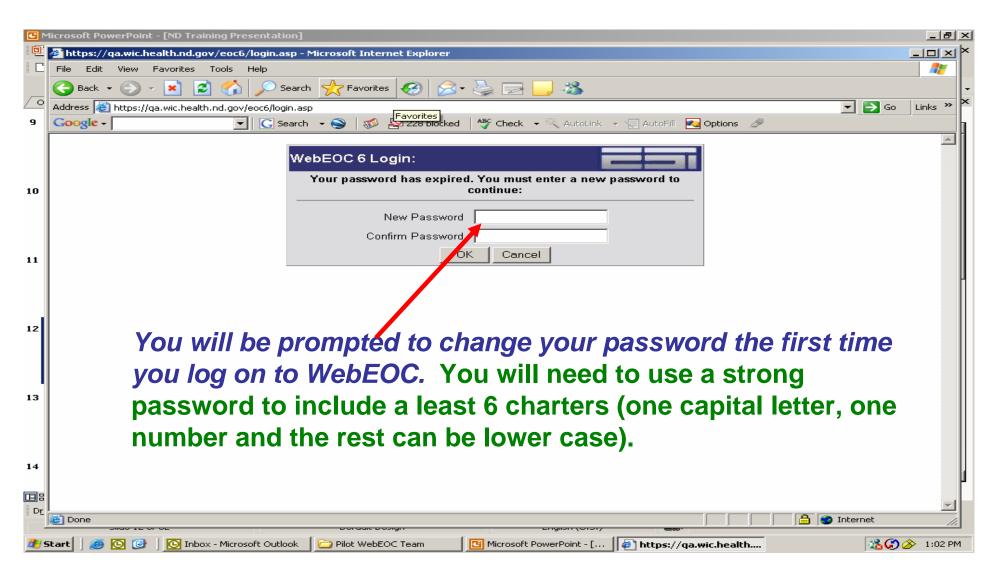
If you have a **Google** or **Yahoo** tool bar you will need to allow pop ups on both tool bars.



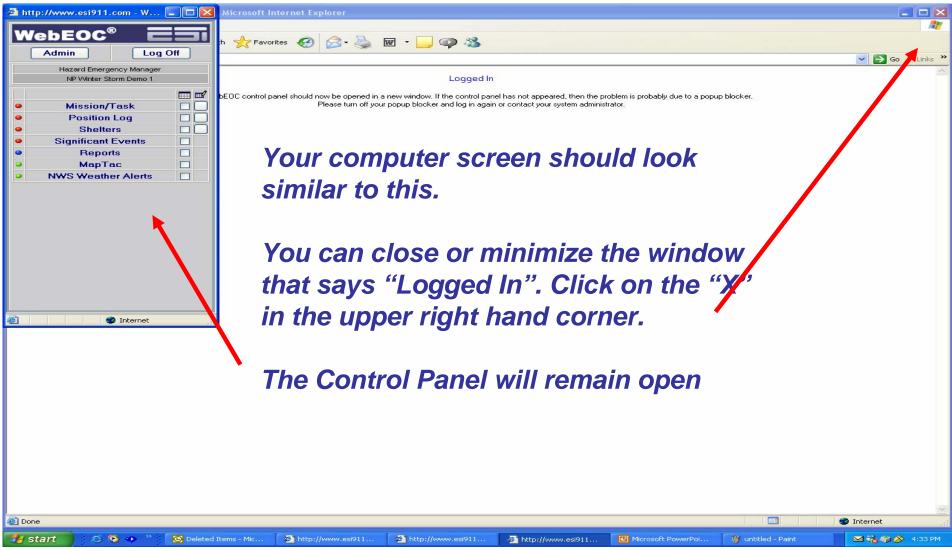
Click here to allow pop-ups in Google

Click here to allow pop-ups in Yahoo

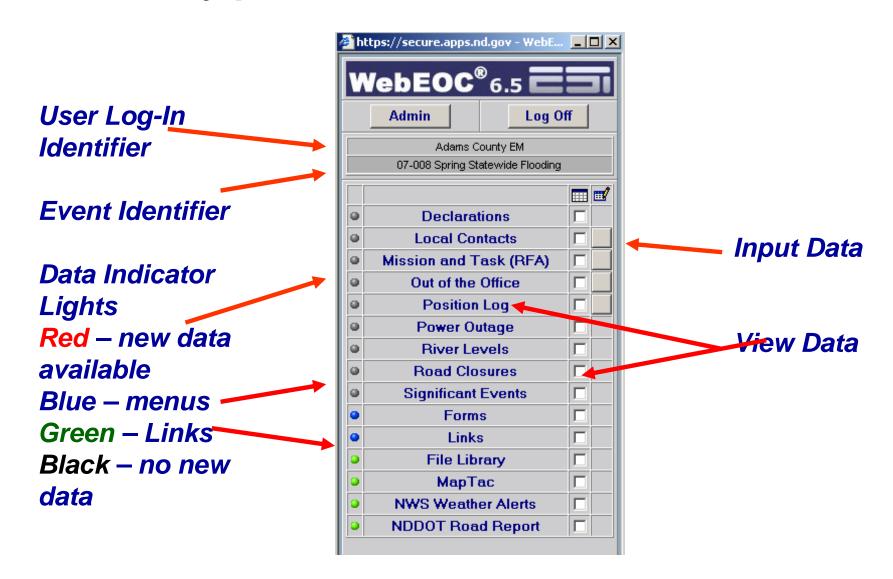
Setting up your Password



Closing Unnecessary Windows



Typical Control Panel



Module 3

Status Boards

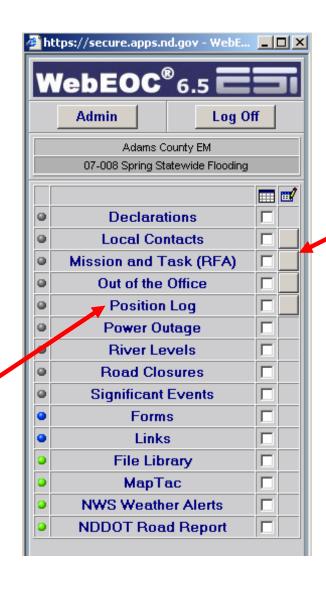
Position Log

- Allows users to document actions taken during an incident.
- The position log is visible to users sharing the same username.
- This is your own log you will only see your information.
- Information is sent to the State Emergency Operations Center by checking the "Significant Events" box.
- When you use the Position Log to send information about an incident you do need to send in a situation report we will take the information from your position log to compile the State Situation Report.

Making a Position Log Entry

- Click Add/Input button to open the Position Log screen
- Name (of the person that is making the entry)
- Date and time (can be edited)
- Event Type (select from drop-down menu)
- Remarks (enter the incident information)
- If you have an attachment do that now
- Click Save make sure you click save (DO NOT click entry you will loss your information) to add the record to the Position Log
- After clicking save you will get a pop up asking "is this a significant event" ok (means yes which will push the information to the state) or cancel (means no)"

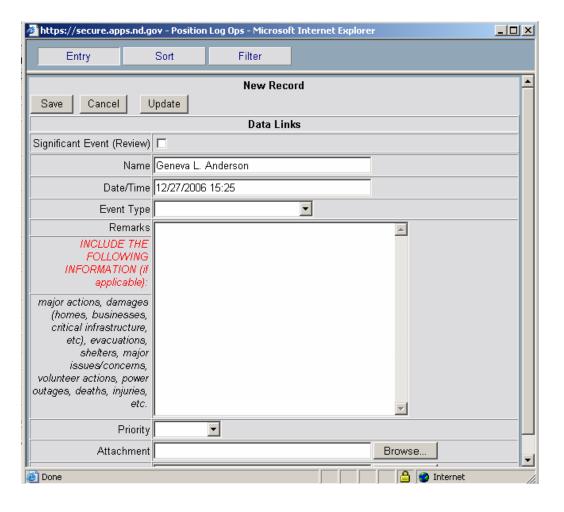
Position Log



Click to enter your information

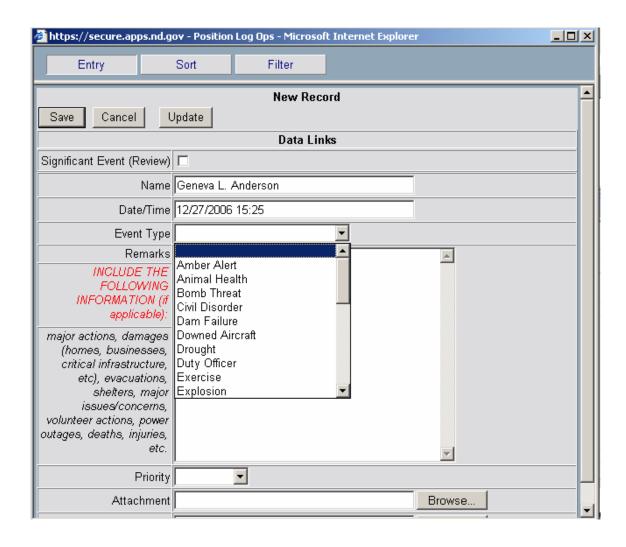
Click on "Position Log" to view critical information pertaining to the event.

Sample Position Log

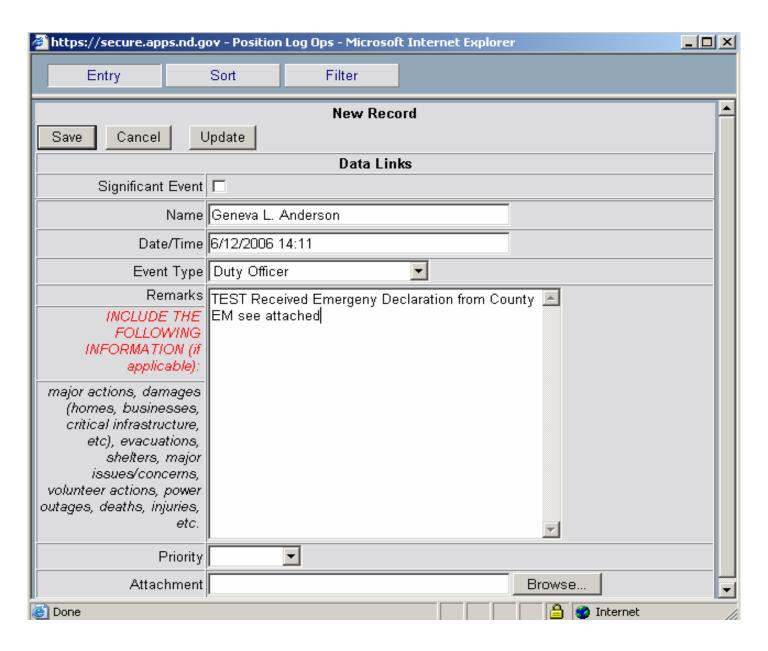


Here you will see that your name that you entered will automatically populate as will the date and time, but if you leave the Position Log open the time does not update.

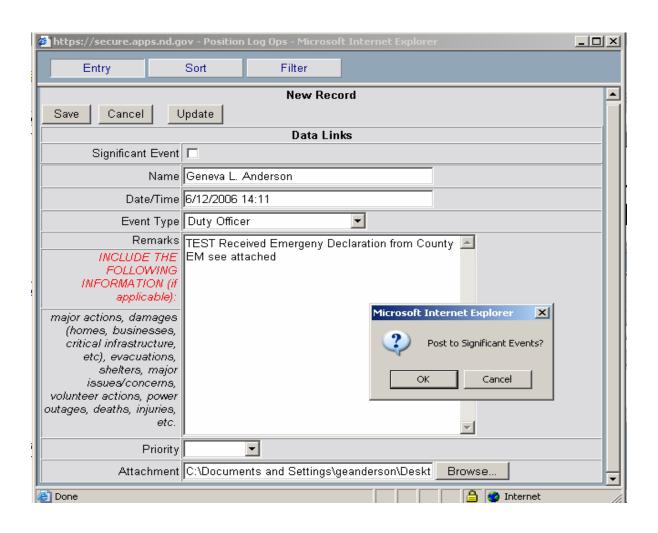
Selecting Event Type



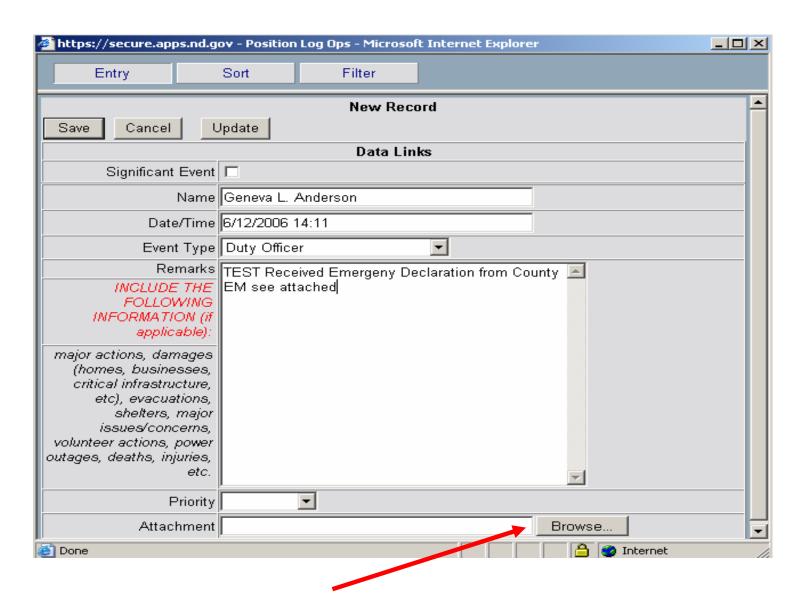
Sample Position Log Entry



Position Log (pushing to the Significant Events)

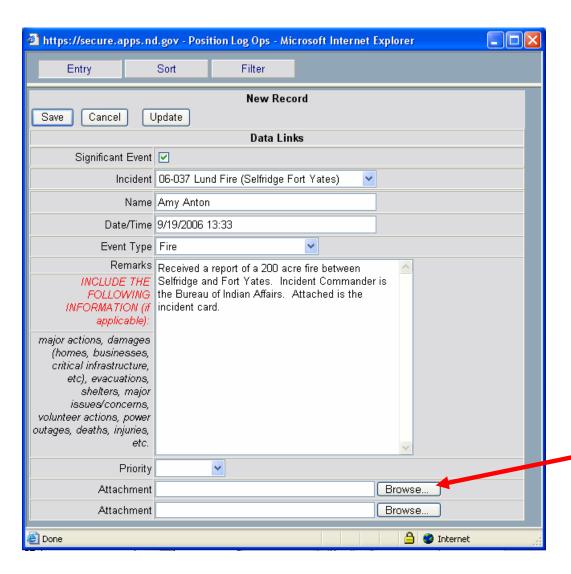


Add an Attachment



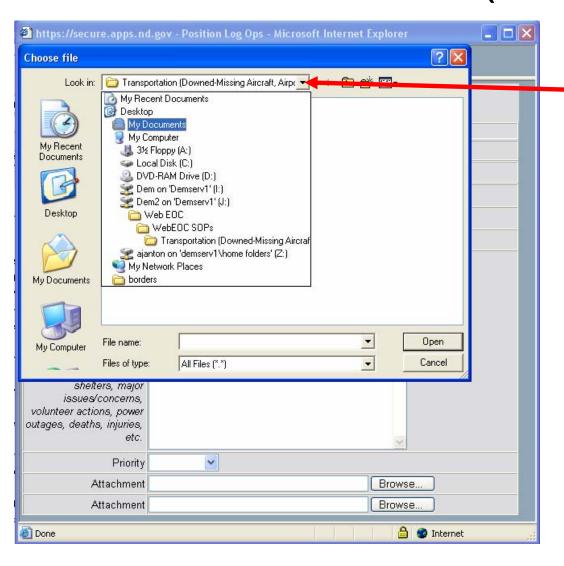
Click the Browse button

Position Log – Attaching a Document



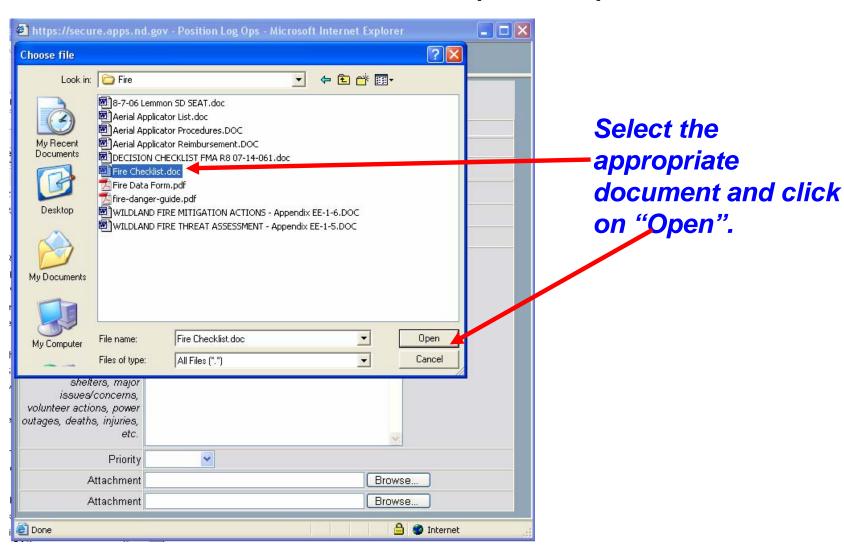
To attach a document (ex. incident card, worksheet, etc), click on "Browse".

Position Log – Attaching a Document (cont)

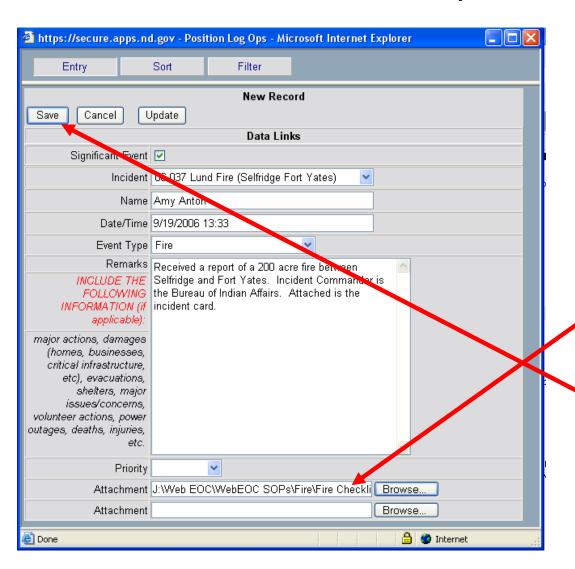


Click on the dropdown menu to select location where document is saved (ex. desktop, harddrive, server, etc)

Position Log – Attaching a Document (cont)



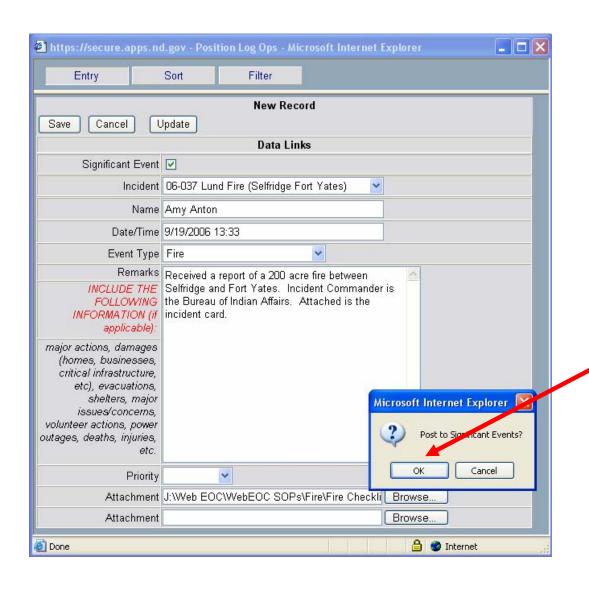
Position Log – Attaching a Document (cont)



The file path name will appear.

Click on "Save"

Position Log (cont)



A pop-up message will appear asking if you want to post to significant events. If you want the SEOC to receive the information, click OK.

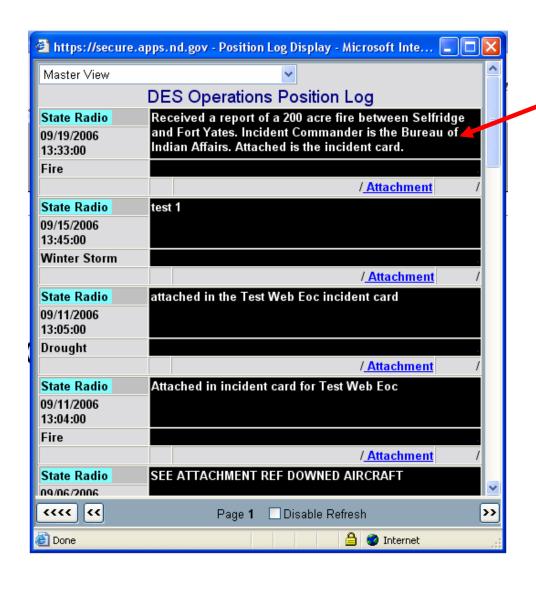
After you hit OK, close the window by clicking on the "X" in the upper right-hand corner.

Position Log (cont)



To view your entry, click on "Position Log".

Position Log – Viewing Entry

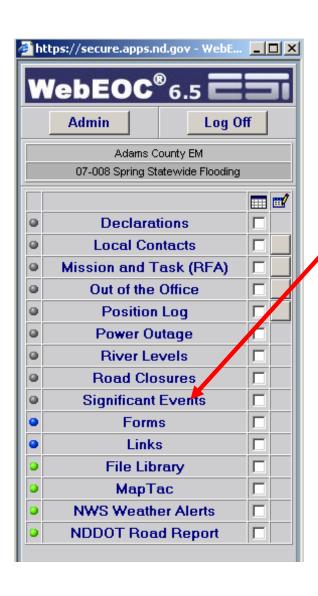


The newest entry is at the top. Click on any of the words to open the entry. Click on "Attachment" to view the attachment (ex. incident card, worksheet, etc).

Significant Events

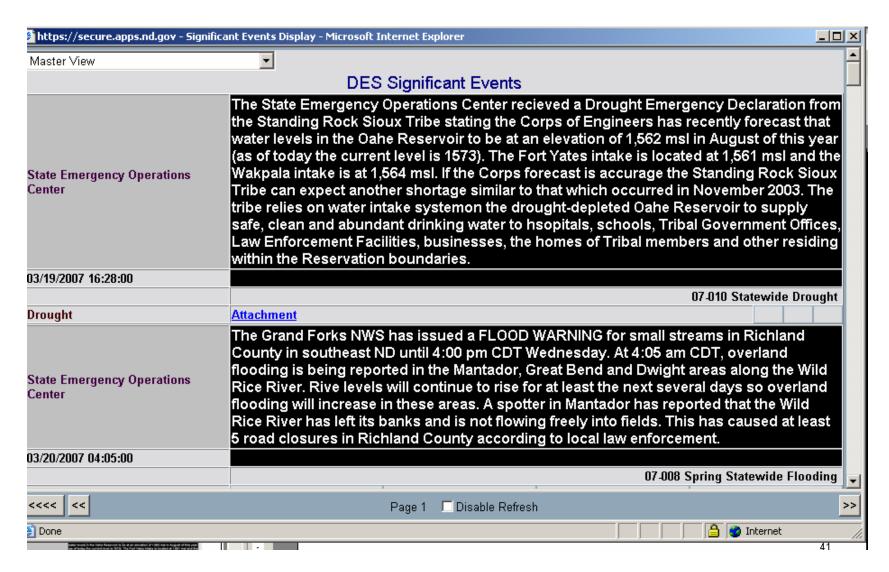
- Allows the State Emergency Operations Center to post critical information regarding an incident to the Significant Events Board.
- Entries posted to the Significant Events Board can be viewed by all users who are logged into the incident.
- The State Emergency Operations Center controls what information gets posted to the Significant Events Board

Significant Events



Click on "Significant Events" to view critical information pertaining to the event.

Sample Significant Events Board

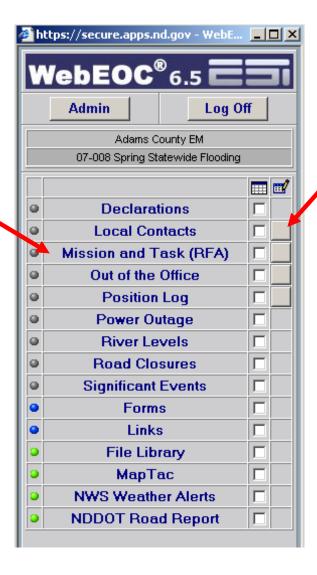


Mission and Task/(Request for Assistance) RFA

- Allows users to submit requests for assistance to the State Emergency Operations Center (SEOC) through the Mission and Task board.
- The following information must be included in the request;
 - location needed
 - contact name/phone
 - quantity/size/details
- Once the user clicks "Save", the request for assistance is automatically routed to the SEOC for review.
- If approved, the request will be assigned
- Receiving agencies have the ability to accept or reject missions and add comments as appropriate.

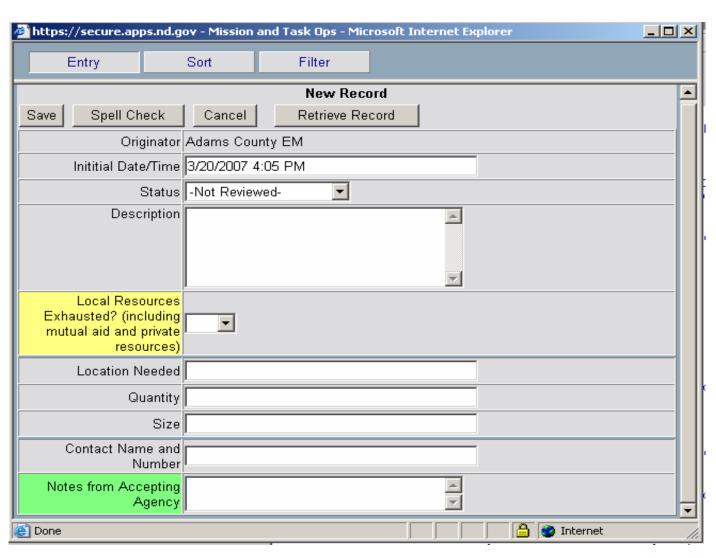
Mission and Task (RFA)

To view/monitor your request

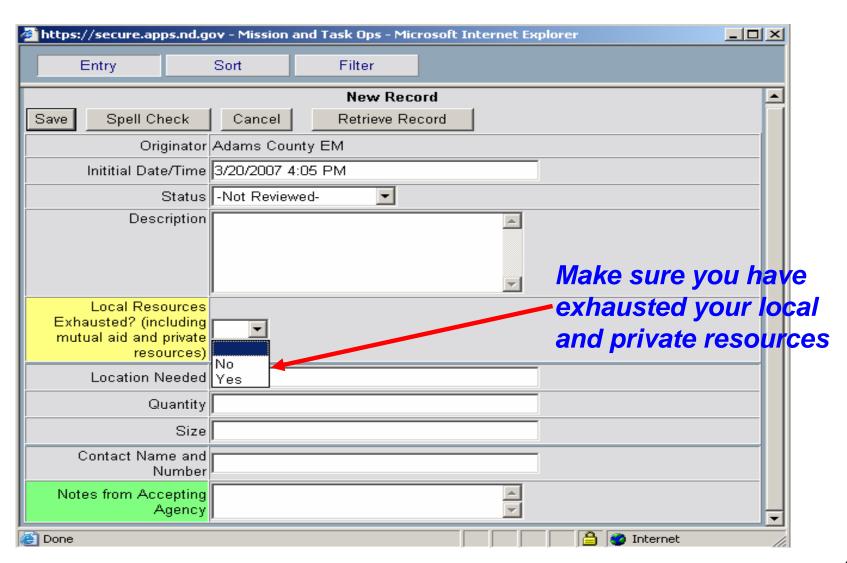


To submit your request

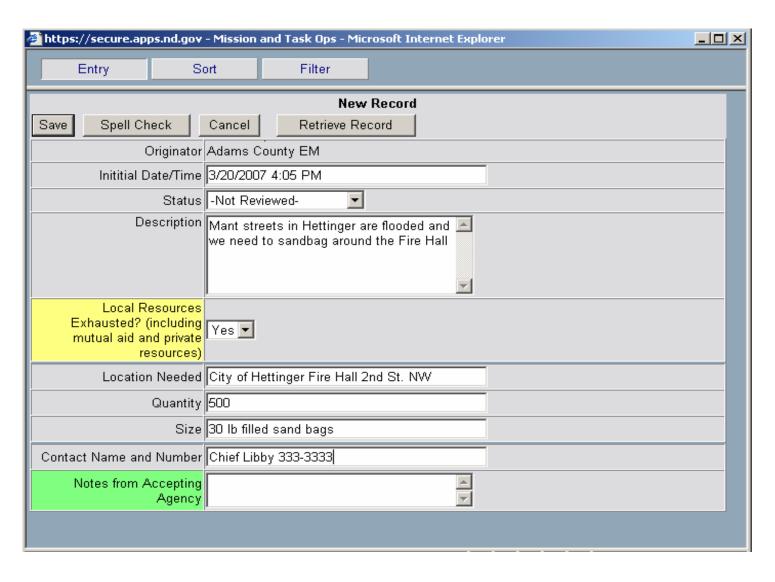
Mission and Task (RFA) Sample



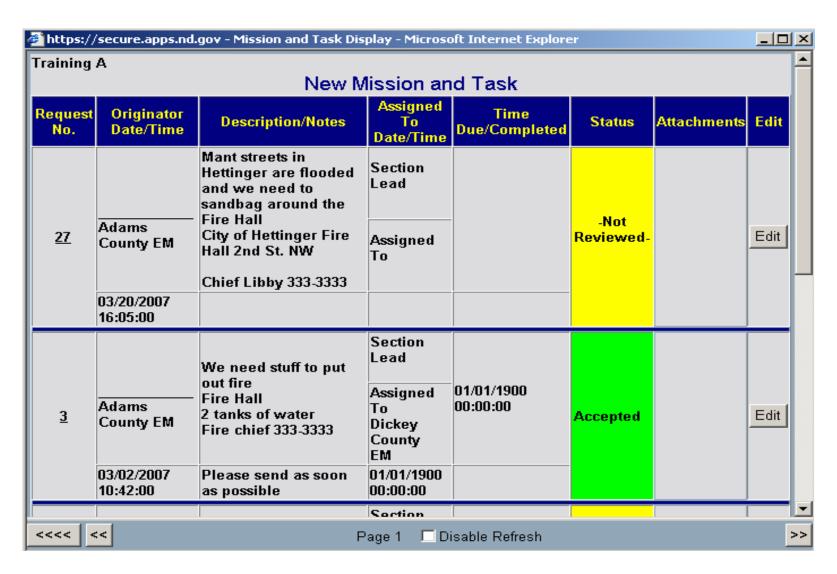
Sample Mission/Task Board (Con't)



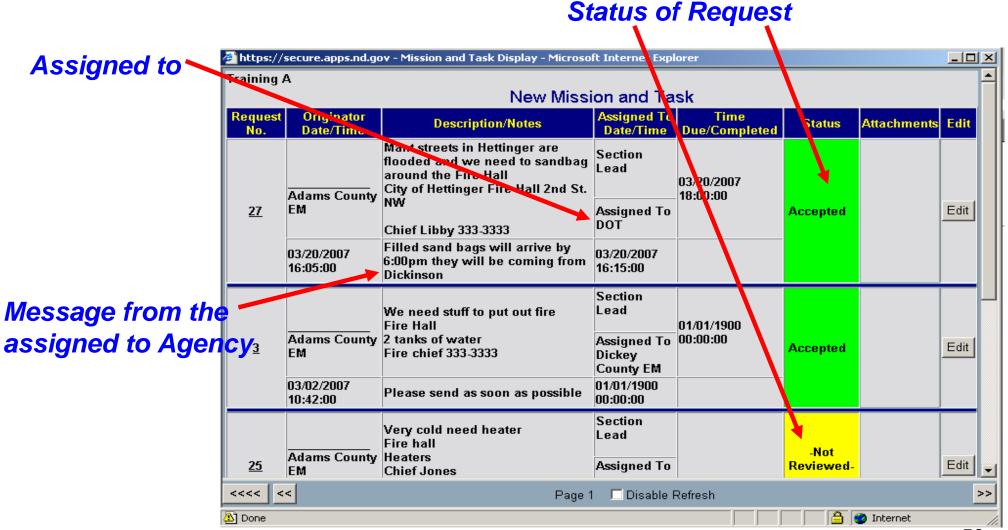
Complete Request for assistance/ Mission and Task



View of Request for Assistance/ Mission and Task



View of Request for Assistance/ Mission and Task

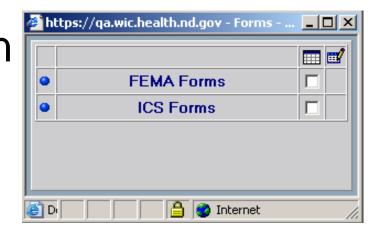


Module 4

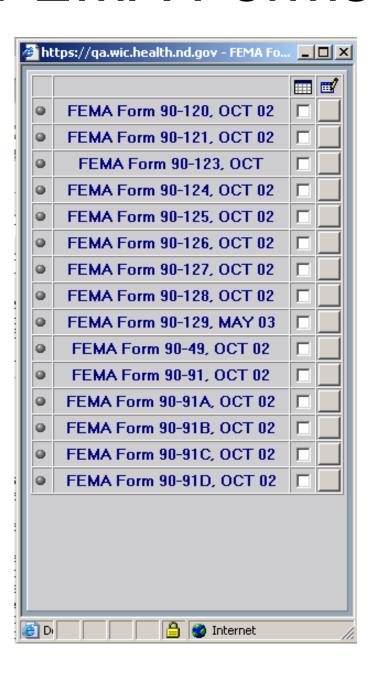
Forms

Forms

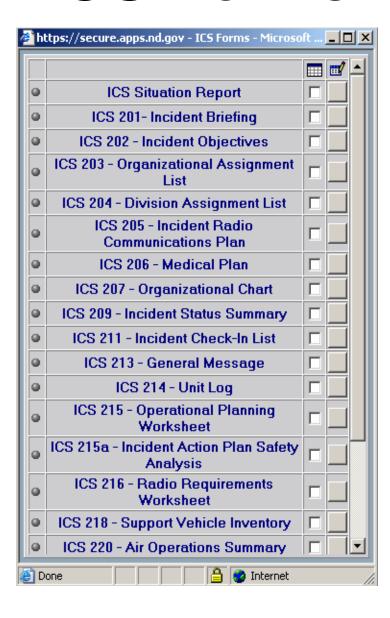
- WebEOC contains a suite of status boards patterned after FEMA and ICS forms.
- Preparing FEMA forms within WebEOC provides not only an electronic method of completion but aides in document retention because data contained within each form is saved to the database when the incident is archived.



FEMA Forms



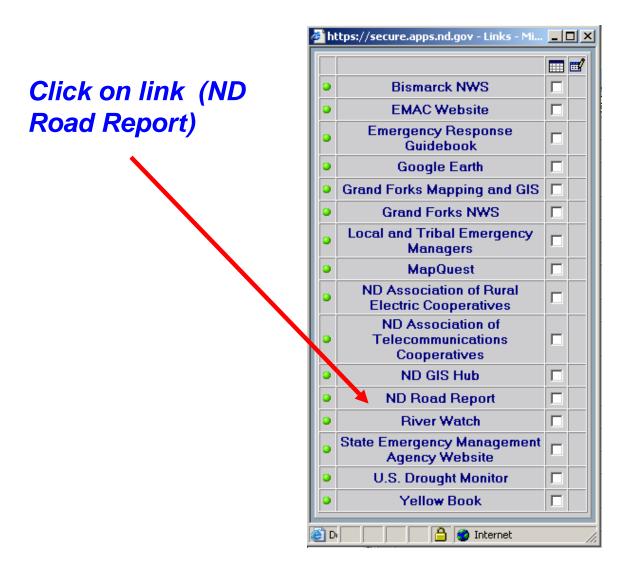
ICS Forms



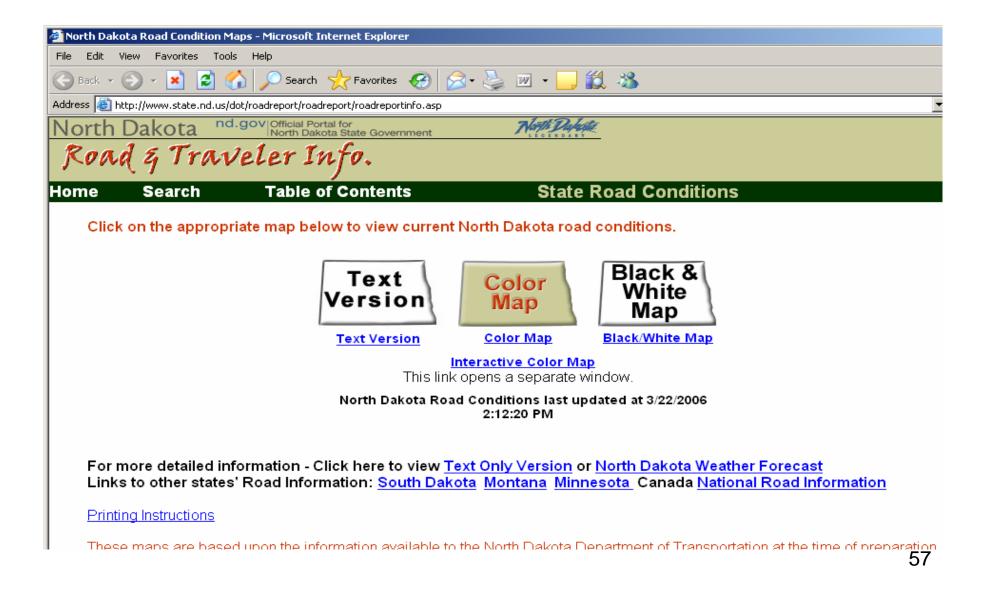
Module 5

Links

Links



Links (Cont) ND Road Report Website



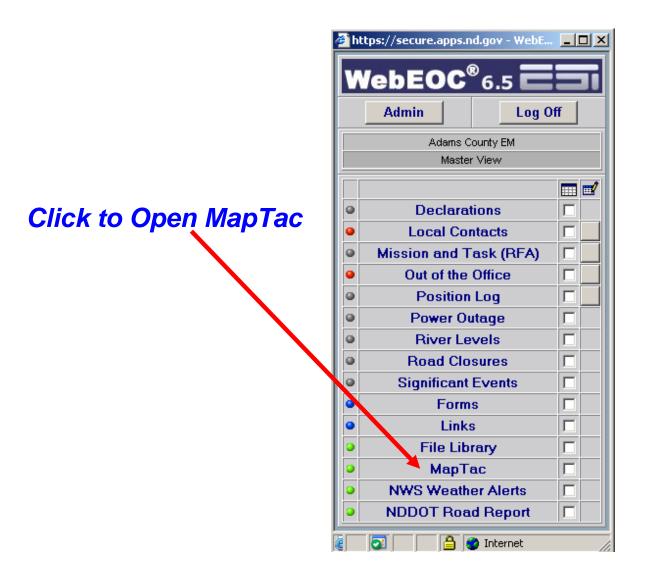
Module 6

MapTac

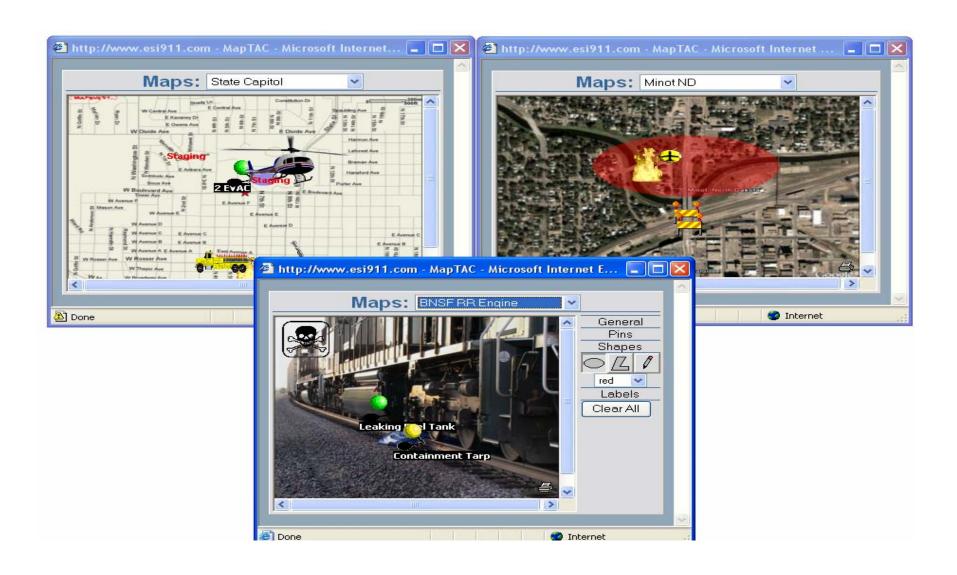
MapTac

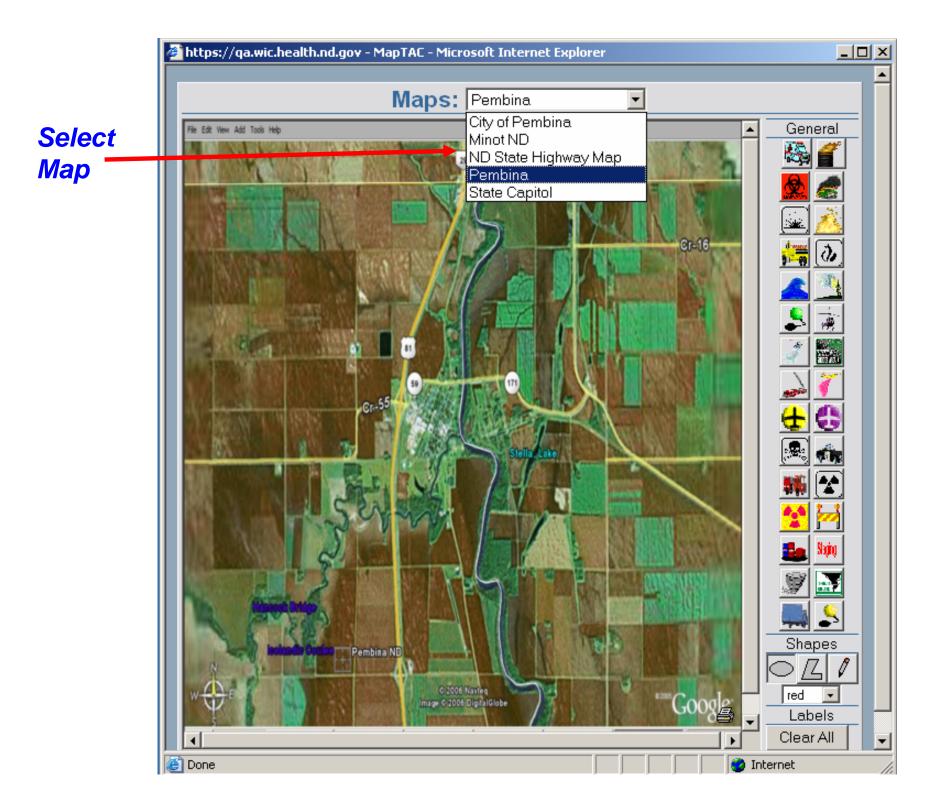
- Select a map or digital photo from the dropdown list. The image will be displayed
- A map, dispersion model, digital photo, etc., from any map/GIS source or digital camera and share the "tactical scene" with authorized users instantly.
- Users with appropriate permissions can add markers such as push pins, fire trucks, road blocks, etc. with or without labels.
- MapTac images may be in .gif, jpg, .png or any common graphic file.

Accessing MapTac



Sample MapTac Board



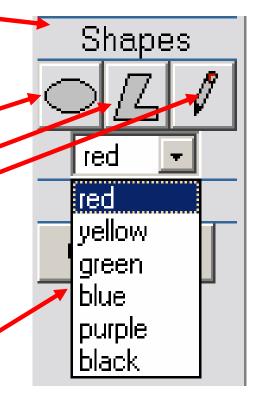


Adding/Deleting Markers

- If you have privileges you can
 - Open the General Tab to open Markers
 - Put the mouse over the marker to get a description of the marker.
 - Click on the appropriate marker and then click the location of the map you want the marker to appear.
 Note: markers can be moved and resized
- Everyone that has viewing rights of MapTac will be able to view the map.
- Markers can be deleted by right clicking on the appropriate markers on the map.
- By clicking "clear all" you can delete all markers on the map.

Placing a Shape on a Map

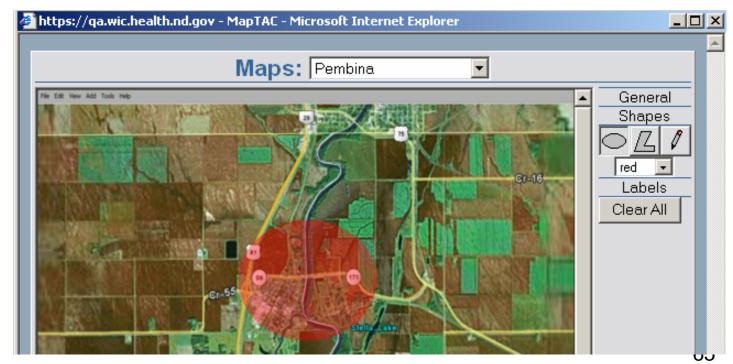
- Click the shapes tab to display the shapes palette.
- Click the desired shape button.
 - Ellipse
 - Polygon
 - Line
- Select the shape color.



Ellipse

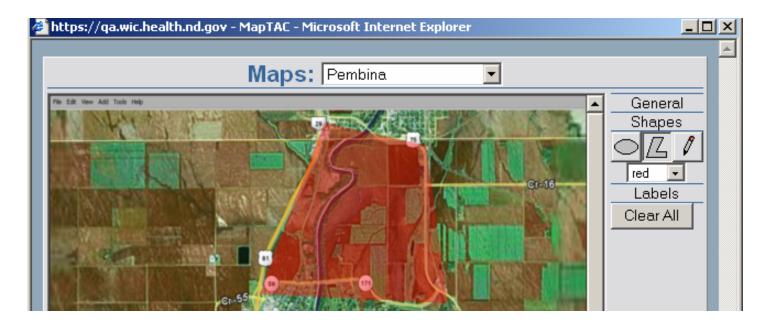
- Click on the ellipse drawing tool.
- Click on the map at the center point for the ellipse. Then move the mouse to draw.
- Click the left mouse button when finished

drawing.



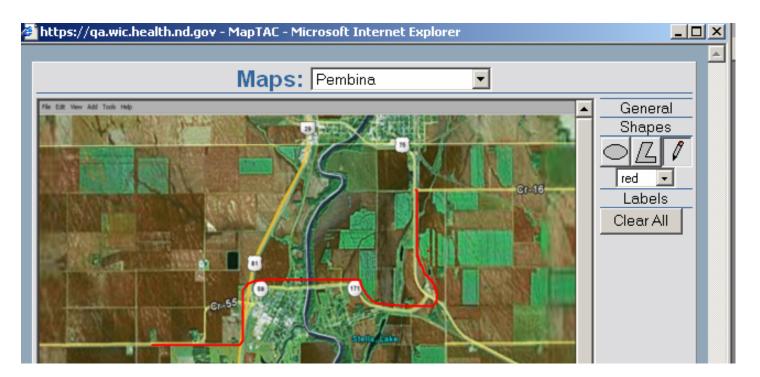
Polygon

- Click on the polygon drawing tool.
- Click on the map at each of the corners for the polygon then return to the first corner.
- Click to complete the shape.



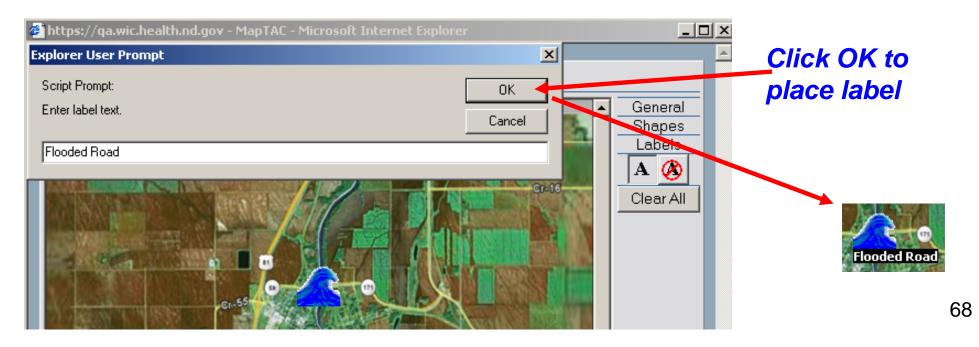
Line

- Click the line shape drawing tool.
- Click on the map to start the line.
- Draw the line with the mouse. Click again to finish the line.



Adding Labels

- Labels cannot be added to shapes.
- Click the label tab to display the label palette.
- Left Click on the marker to be labeled.



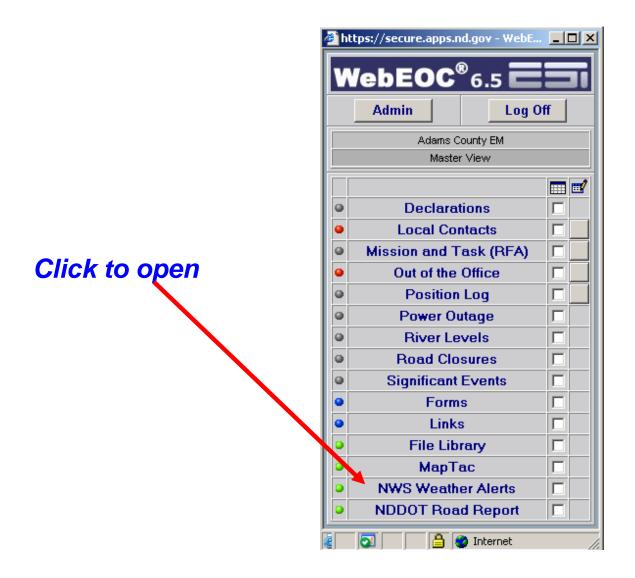
Module 7

NWS Weather Alerts

NWS Weather Alerts

- Provides access to NWS watches, warnings and advisories.
- Provides a single point of monitoring both the emergency itself as well as related area weather conditions.
- Caution...Once displayed, NWS alerts do not automatically refresh as new watches, warnings and advisories are issued. In order to view updates you must return to the control panel and click on the NWS link.
- From the Control Panel click on the NWS Alerts link
- Choose the state from the State/Territory drop-down
- If a secondary drop-down is available, choose the area.

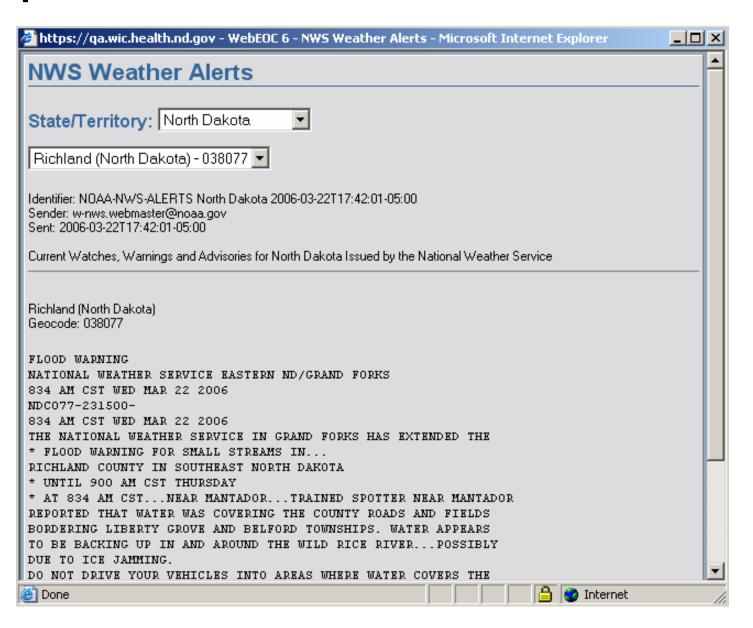
NWS from Control Panel



Sample NWS Weather Alert

🚰 https://ga.wic.health.nd.gov - WebEOC 6 - NW5 Weather Alerts - Microsoft Internet Explorer **NWS Weather Alerts** Select appropriate state from the State/Territory: drop-down menu Missouri Montana. Nevada Nebraska New Hampshire New Jersey New Mexico New York North Carolina North Dakota Ohio Done Internet

Sample NWS Weather Alerts Board



Module 8

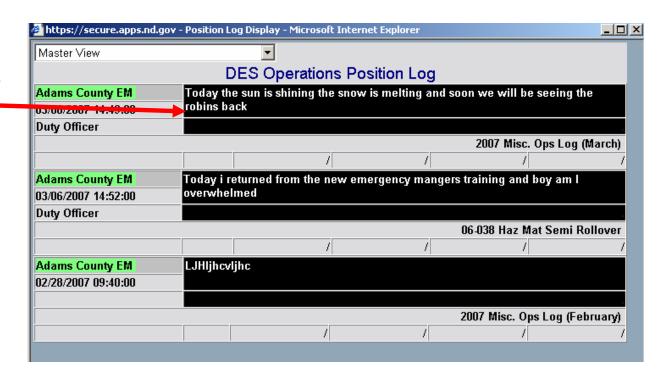
Administrative Items

Sorting Status Boards Records

- The Sort window allows you to order the currently displayed in a status board according to selected parameters.
- By default status board records are displayed in descending date order (most recent first). You can change the sort order to ascending.

Open the Position Log to Sort

Click on the words to open the Position Log to sort



Sorting a Position Log

Click Sort

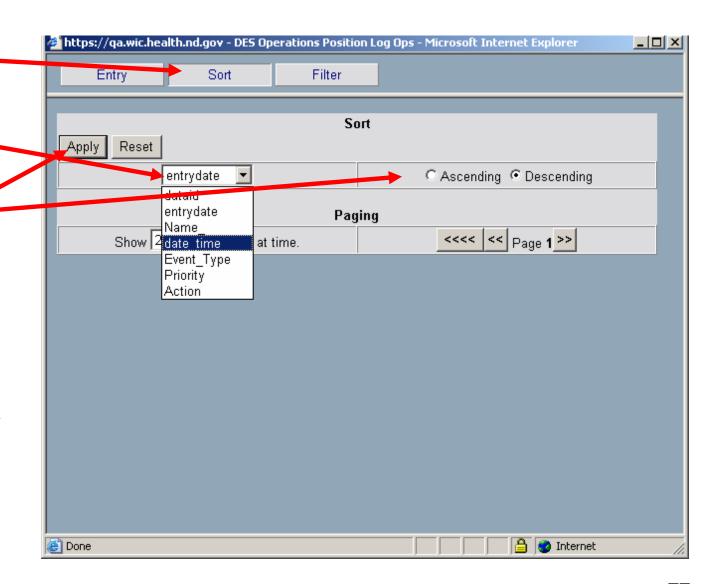
Choose Sort field from drop-down list

Choose Ascending or Descending

Click Apply

The Paging section is the number of entries displayed per page.

To clear the order click Reset

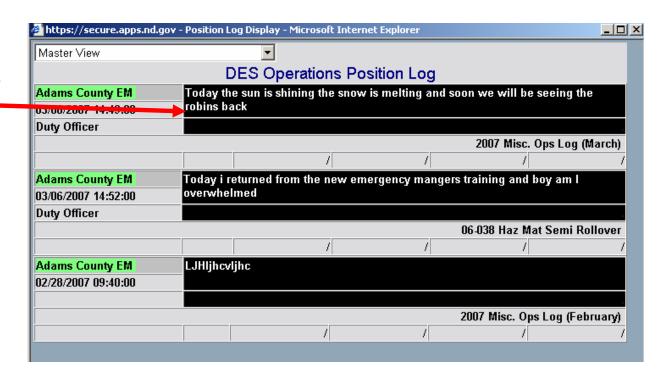


Filtering Status Board

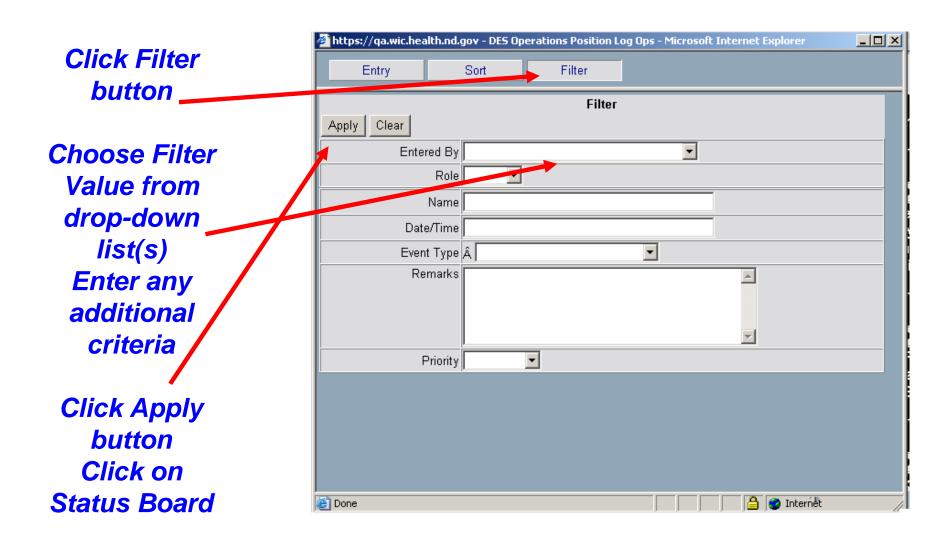
- When you first display a Status Board, all records are included. You can choose to view a selected group of records.
- A board can be filtered to display only those entries that meet specific criteria the more criteria specified, the fewer entries that will be displayed.
- When a filter is on, a Status Board only shows records that meet the filter criteria

Open the Position Log to Filter

Click on the words to open the Position Log to filter



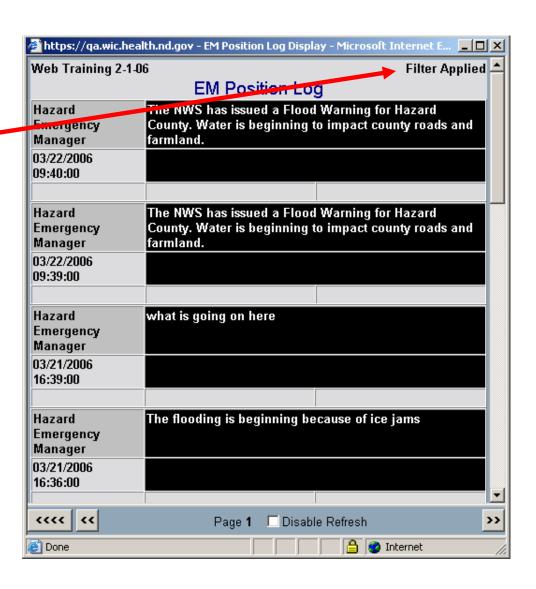
Filtering a Position Log



Filtering a Position Log (cont)

When a board display is filtered a Filter Applied indicator appears

To remove the filter and redisplay all board entries, click clear.



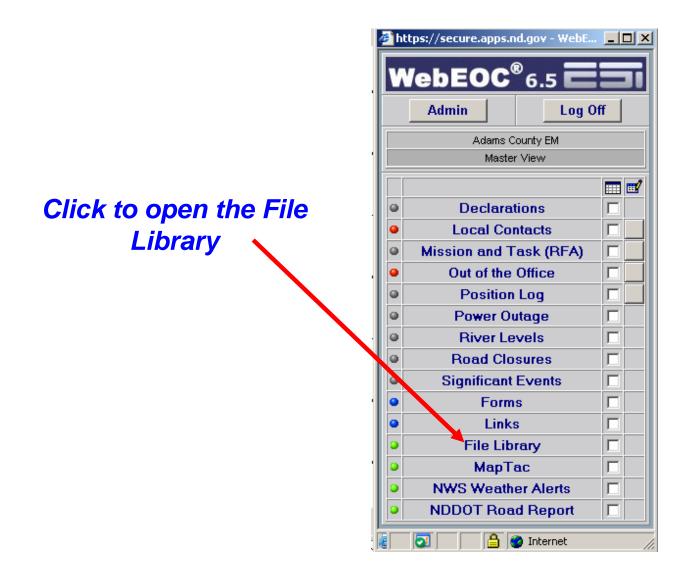
Clearing Status Board Filters

- When you apply a filter, the WebEOC status board displays only records that meet the given criteria. The show all the records you must clear the filter.
 - Click View button to open status board
 - Click the Add/Input button to display the Ops screen
 - Click *Filter* button
 - Click Clear; all filter values are removed
 - View the Status Board; all records are now displayed

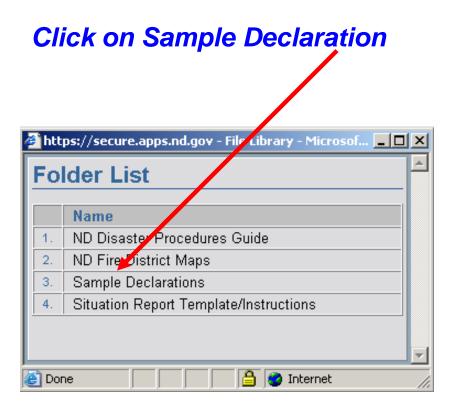
File Library

- The File Library contains a constantly growing list of relevant documents including the WebEOC Quick Reference Guide as well as other SOP documents
- The File Library contains Adobe Acrobat (.pdf) and Word files (.doc) thought the library is not limited to any specific file type
- When adding pictures, use the small Web format such as .gif., jpg or .png.

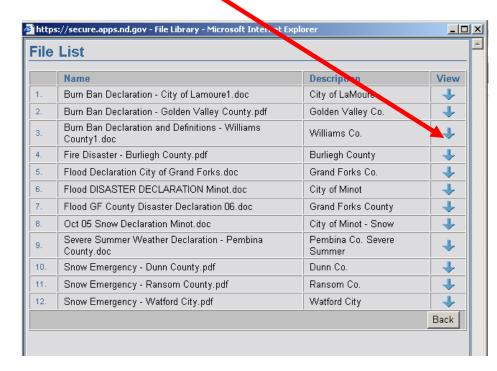
File Library



File Library Files



This File opens and to view a file click on "VIEW"



Other Boards

- Declarations
- River Levels
- Road Closures
- Out of Office
- Power Outages